

Tariff Bulletin No. 1227

04 March 2026

Subject: Revised GF ticketing procedures for passengers impacted by the closure of Bahrain airspace.

This bulletin cancels and supersedes Tariff Bulletin No.1226 in its entirety

The following procedures shall apply to GF passengers holding tickets issued on or before **28 February 2026** and scheduled to depart between **28 February and 10 March 2026**:

Rebooking Policy:

Passengers may rebook their journey to an alternative travel date with all penalties and service charges waived. Any difference in fare will not apply.

Rebooking and the new departure must take place no later than 31 March 2026. Rebooking is permitted in the lowest available booking class within the same cabin.

Refund Policy:

Unused Tickets: Passengers are entitled for Full refund to the original form of payment (refund fees do not apply).

Partly Used Tickets: Passengers are entitled to a 50% refund of the base fare, plus any unused taxes. Refunds will be issued to the original form of payment. (refund fees do not apply)

Tickets must be processed as per normal procedures, and ensure the following OSI remark is added to the booking:

OSI GF AUTHORISED REISSUE/REFUND DUE TO CLOSURE OF BAHRAIN AIRSPACE

Introducing our new
Dreamliner B787-9

